

Retain SMB Pricing - Your offer for price sensitive small business customers.

A lot of small business customers are price sensitive when it comes to IT projects. That is why GWAVA has launched a special Retain SMB pricing for companies with less than 100 active users. This document contains all information regarding pricing and licensing for Retain SMB.

Conditions of the SMB Pricing:

- The Retain SMB Price List is applicable for customers using Microsoft Exchange, Microsoft Office 365 or Google Mail.
- Retain SMB is a pure email archiving offer and cannot be combined with other modules of Retain such as Social Media, Mobile or Mailbox Saver.
- For the initial archiving process every mailbox requires a Retain SMB Bundle (New). Since all mailboxes will be archived there are no inactive mailboxes for Retain. The number of Retain SMB Bundles (New) can exceed the total quantity of 100 for the initial archiving, if the number of inactive mailboxes in Retain will drop below 100 after 90 days.”
- For the renewal of Retain SMB the Retain server differentiates between active and inactive mailboxes. An inactive Retain mailbox did not archive any data in the last 90 days and remains static in the future.
- Only active mailboxes require a renewal - Retain SMB Bundle (Renewal).
- The number of Retain SMB Renewal Bundles may not exceed the number of Retain SMB New Bundles (purchased over time).
- The number of active mailboxes (sum of Retain SMB Bundles (New) and Retain SMB Bundles (Renewal)) needs to exceed the number of inactive mailboxes identified by the Retain Server.
- The number of active mailboxes may not be bigger than 100.
- If the number of active mailboxes exceeds 100 or if the customer wants to use other modules of Retain, an upgrade to the regular Retain Price List is required. Quotes will be created by GWAVA on demand.
- Retain SMB only includes basic support (Monday-Friday, 8:30 AM - 5 PM CEST, Email Only). Support requests shall mainly be handled by GWAVA partners offering additional revenue possibilities.