

Retain Mailbox-Saver - Your chance to win new customers.

Inactive mailboxes can be a huge burden for the IT department. On the one hand inactive licenses tend to be cost effective. On the other hand they have a negative impact on the performance of the mail server. This document contains all information regarding pricing and licensing for Retain Mailbox-Saver

Licensing Conditions of the Mailbox-Saver:

- Retain Mailbox-Saver can only be used to archive inactive mailboxes (former employees). Mailboxes of current employees may not be archived with Retain Mailbox-Saver.
- Retain Mailbox-Saver is applicable for customers using Microsoft Exchange, Microsoft Office 365, Novell GroupWise or Google Mail.
- Retain Mailbox-Saver can only be used to archive inactive mailboxes and cannot be combined with other modules of Retain such as social media or mobile archiving.
- Retain Mailbox-Saver cannot be combined with the regular Retain product or the Retain SMB Bundle.
- Retain Mailbox-Saver is sold as a yearly subscription. Every mailbox within the Retain system requires a yearly subscription.
- The minimum number of users amounts to 10. Additional users can be licensed in 10 user steps. Mailboxes can be removed from the system if the data shall no longer be archived.
- If the customer wants to archive active users as well, an upgrade to the regular Retain Price List is required. Quotes will be created by GWAVA on demand.
- Retain Mailbox-Saver only includes basic support (Monday-Friday, 8:30 AM - 5 PM CEST, Email Only). Support requests shall mainly be handled by GWAVA partners offering additional revenue possibilities.